

# L-ark – Privacy Policy

**Last updated:** 21-01-2026

**Legal Entity:** L-ark

**Jurisdiction:** United States of America

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## 1. Introduction

This Privacy Policy explains how **L-ark** (“L-ark”, “we”, “us”, “our”) collects, uses, stores, and protects personal information when you use our mobile application, website, and related services (collectively, the “Platform”).

By accessing or using the Platform, you agree to the collection and use of information in accordance with this Privacy Policy.

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## 2. Scope of This Policy

This Privacy Policy applies to:

- Campaign creators
- Beneficiaries
- Donors
- Visitors to the Platform

It covers personal data collected through:

- Account creation
- Identity verification (KYC)
- Campaign participation
- Donations
- Subscriptions
- Use of the digital vault

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## 3. Information We Collect

### 3.1 Personal Information You Provide

Depending on your role and usage, we may collect:

- Full name
- Email address
- Phone number
- Country of residence
- Government-issued identification (front and back)
- Selfie image
- Beneficiary banking details (for fund transfers)

### 3.2 Campaign & Content Data

- Campaign information
- Uploaded documents
- Photos, videos, audio files
- Digital vault content

### 3.3 Payment Information

L-ark **does not store credit card or payment card details.**

All payment information is processed and stored by **third-party payment providers**, primarily **Stripe**, in accordance with their own privacy policies.

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## 4. Sensitive and Financial Data

Some information collected (such as identity documents and banking details) may be considered **sensitive personal data**.

This data is collected **only for operational, compliance, and risk mitigation purposes**, including:

- Identity verification
- Fraud prevention
- Fund delivery to beneficiaries

L-ark does not sell or rent sensitive personal data.

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## 5. Purpose of Data Collection

We collect and use personal data to:

- Create and manage user accounts
- Verify identity for campaign creation and fund delivery
- Process donations and subscriptions
- Deliver funds and digital assets to beneficiaries

- Provide customer support
- Improve Platform functionality
- Comply with legal and regulatory obligations

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## 6. Identity Verification (KYC)

Identity verification is required for campaign creators and beneficiaries.

L-ark performs **basic identity verification** for internal purposes only and does **not** certify or guarantee the authenticity or legal validity of submitted documents.

KYC data may be reviewed manually and retained as required for compliance and fraud prevention.

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## 7. Data Sharing with Third Parties

We may share personal data with trusted third parties only as necessary, including:

- **Payment processors** (e.g., Stripe)
- **Cloud storage and infrastructure providers**
- **Logistics providers** (for SSD delivery)
- **Legal or regulatory authorities**, when required by law

Third parties are required to process data in accordance with applicable data protection laws.

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## 8. International Data Transfers

L-ark is legally based in the **United States**, but users may be located in other countries, including **Chile** and **Venezuela**.

By using the Platform, you acknowledge that your data may be transferred to and processed in jurisdictions with different data protection laws.

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## 9. Data Retention

We retain personal data only for as long as necessary to:

- Provide services

- Fulfill legal obligations
- Resolve disputes
- Enforce agreements

Digital vault content may be deleted after campaign completion or account termination, subject to operational requirements.

L-ark does not guarantee indefinite data retention.

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## 10. Data Security

We implement **reasonable technical and organizational measures** to protect personal data.

However, no method of transmission or storage is 100% secure.

L-ark does not guarantee absolute security and is not liable for unauthorized access beyond reasonable control.

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## 11. User Rights

Depending on applicable law, you may have the right to:

- Access your personal data
- Request correction of inaccurate data
- Request deletion of your account
- Withdraw consent where applicable

### Account Deletion

If you have an **active campaign or pending funds**, account deletion is not automatic and must be requested via email for manual review.

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## 12. Cookies and Analytics

L-ark may use cookies or similar technologies to:

- Maintain sessions
- Improve user experience
- Analyze Platform usage

You may disable cookies through your browser settings, though some features may be limited.

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## 13. Children's Privacy

L-ark does not knowingly collect data from individuals under **18 years of age**.

If we become aware that such data has been collected, it will be deleted promptly.

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## 14. Changes to This Privacy Policy

L-ark reserves the right to modify this Privacy Policy at any time.

Updated versions will be published on the Platform.

Continued use of the Platform constitutes acceptance of the revised Privacy Policy.

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## 15. Contact Information

For privacy-related questions or requests:

 [privacy@l-ark.com](mailto:privacy@l-ark.com)

 [support@l-ark.com](mailto:support@l-ark.com)